

QUALITY POLICY

QUALITY POLICY STATEMENT:

The Quality policy of GIRDA is to achieve self and customer's satisfaction by providing competence, impartially, traceable, reliable, timely test results and consistent operation.

GIRDA will follow good professional practice by use of appropriate tests/methods, standard reference material, calibration equipment and trained personnel.

SERVICE STANDARDS & QUALITY OBJECTIVE:

GIRDA will maintain and improve services provided to the customer, by complying with the requirements of different regulatory bodies and setting its own objectives with respect to quality and reviewing these periodically.

Management will provide the necessary resource, which will include imparting of training to all concerned employees to be aware of the Quality Management System and implement the Quality Policy and Procedures in their work.

Establish appropriate communication processes to ensure awareness regarding the effectiveness of the quality management system.

Customer satisfaction will be achieved at least 70% by March 2022 and will be enhanced by 1% every year.

COMMITMENT:

I, as Director, assume full responsibility and accountability towards successful implementation of this Quality Management System by meeting the requirements of ISO/IEC 17025:2017 and strive to continually improve on the same.


(DIRECTOR)

GIRDA-VADODARA



DATE: 01/09/2019